

IMPORTANT RESERVATION INFORMATION

LAND RATES

Land rates are per person, double occupancy. Availability of departures at the prices noted on the flyer is limited. For current prices, please see our website. Government taxes and fees are additional. Land rates are guaranteed at time of deposit.

Certain taxes/fees are to be paid upon exiting the country in local currencies. Please check for details at time of reservation.

PAYMENTS

A \$100 non-refundable deposit is required at time of booking to secure your reservation. If you have selected instant purchase, non-refundable air, you are required to pay the full air cost in addition to the \$100 deposit at time of booking (all of which is non-refundable). Should you decide to purchase our trip cancellation waiver, you must do so at the time of booking. Payment of a per person waiver fee guarantees a full refund of all payments (including deposit), except for the waiver fee itself, in case of cancellation of your travel plans for any reason prior to the day of departure. Trip cancellation waiver does not cover instant purchase, non-refundable air. The balance is due 60 days before departure on all tours, except cruises. The balance is due 120 days before departure for cruises. Payment may be made by charging to clients' MasterCard, Visa, American Express or Discover (card imprint and signature required) or by sending a check or money order. All land rates are guaranteed upon deposit.

PLEASE SEND PAYMENTS TO:

AAA Vacations®, 162 Middle Street, Pawtucket, RI 02860

Attn: Accounts Receivable

REVISION FEES

A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation. A change of departure date within 11 months of departure will be treated as a cancellation and cancellation charges will apply.

CANCELLATION CHARGES

Cancellations of confirmed bookings and transfers to new travel dates both result in penalties and fees assessed by travel suppliers. If you have not purchased waivers, and you need to transfer or cancel for any reason prior to tour departure, the following cancellation fees will be assessed on your land or cruise product. Air is 100% nonrefundable once paid in full. If cancelled prior to being paid in full the following cancellation fees will also apply to air. (*see cancellation and unused services waiver fees and exceptions):

- More than 60 days prior to departure: a non-refundable deposit will be retained
- 60 - 16 days prior to departure: 30% of land or cruise price
- 15 - 1 day prior to departure: 50% of land or cruise price
- Day of departure and after: 100% of land or cruise price

*Instant purchase air and its associated taxes, fees and surcharges are 100% nonrefundable at time of reservation.

Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not cancelled in violation of the terms and conditions above, you will be refunded 100%.

CANCELLATION WAIVER & TRAVEL PROTECTION PLAN PRICING

Payment of a Per Person Waiver Fee guarantees a full refund of all payments (including deposit), except the Waiver Fee itself, made to AAA Vacations® for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver Fee with Air only covers airline tickets you have purchased from AAA Vacations®. Instant purchase, non-refundable air is not covered by waiver.

Exception: If you originally purchased non-refundable airline tickets, the Waiver does not provide a refund for the airline tickets, taxes or fees, in the event of a cancellation. Cancellation waiver protects you from penalties in the event you have a need to cancel your entire inclusive vacation package up to the day prior to departure. Cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you chose to partially cancel your vacation, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

The Waiver Fee does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement.

Payment of the Waiver Fee (if chosen) must be received by AAA Vacations® with your Deposit. The Waiver is non-transferable and valid for each applicant only. AAA Vacations® can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of AAA

Vacations® itself, and its own employees. On tour, insurance benefits are provided if you: must interrupt your trip or return home early for a covered reason; incur medical expenses for a covered sickness or injury; need medical assistance or evacuation; suffer a baggage loss or delay of more than 24 hours; or are delayed on tour for 12 hours or more for a covered reason.

Following is a schedule of the Part B insurance benefits provided.

SCHEDULE OF COVERAGES

MAXIMUM BENEFIT AMOUNT

PART A – Benefits Provided By AAA Vacations®

Pre-Departure Cancellation Fee Waiver Trip Cost

PART B – Benefits Provided by the Insurance Company Listed Below

Accidental Death & Dismemberment	\$25,000
Medical Expense/Emergency Assistance	
Accident & Sickness Medical Expense	\$25,000
Emergency Evacuation & Repatriation	\$50,000
One Call 24-Hour Assistance Services	Included
Trip Interruption	150% of Trip Cost
Missed Connection	\$1,500
Travel Delay (Maximum of \$100 per Day)	\$1,500
Baggage and Personal Effects	\$1,500
Baggage Delay	\$200

PART B CONDITIONS & LIMITATIONS

Certain exclusions and limitations apply and are detailed in the Travel Insurance Certificate which will be included with your documents and is also available to you online at www.tripmate.com/wpF430C or by request from your Travel Consultant. For example, coverage does not apply to: any sickness or condition of you, a Traveling Companion, Family Member or Business Partner traveling with you that existed during the 60 days prior to the effective date of the coverage's (this exclusion is waived if your premium is received with your initial deposit/ payment for your Trip), suicide, normal pregnancy, war or any act of war, mental or nervous disorders. A Traveling Companion is defined as a person with whom you have coordinated travel arrangements and intend to travel with during the trip.

Part B of the plan is underwritten by:
United States Fire Insurance Company, Eaton, NJ

Where to Present Part A Claims

To request a refund under the Cancellation Fee Waiver, please call AAA Vacations® and send any unused airline tickets to:

AAA Vacations®

ATTN: Customer Service Department
162 Middle Street, Pawtucket, RI 02860

If cancellation occurs prior to departure, contact the AAA Vacations® Reservations Department.

When a client cancels prior to departure, any refunds are processed through the booking agent.

All Inquiries and Claims under Part B should be reported to the Plan Administrator:

Trip Mate, Inc.*

www.tripmate.com
9225 Ward Parkway, Suite 200, Kansas City, MO 64114
Tel: 800-888-7292

* In CA, dba Trip Mate Insurance Agency

CANCELLATION WAIVER & TRAVEL PROTECTION PLAN PRICING (Per Person)

Land Only Clients:

- \$30 adult/\$30 child for all domestic escorted tours under 6 days
- \$120 adult/\$50 child for all domestic escorted tours of 6 days or more
- \$120 adult/\$50 child for all international tours 8 days or under (except cruises, Canadian Rockies Train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt tours)
- \$190 adult/\$75 child for all international tours 9 days or more (except cruises, Canadian Rockies Train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt tours)
- \$230 adult/\$95 child for all Australia, New Zealand, South America, Africa & South Africa tours
- \$245 adult/\$100 child for all cruises & Canadian Rockies Train tours

When purchasing pre and post night accommodations, including optional extensions, the number of days will be added to the total number of tour days, and may subsequently alter your waiver fees. Please confirm with your reservation agent at time of booking.

Air Inclusive Clients (Flex Airfare is purchased through AAA Vacations®)

- \$60 adult/child for all domestic vacations under 6 days
- \$165 adult/child for all domestic vacations of 6 days or more
- \$175 adult/child for all international vacations 8 days or under (except cruises, Canadian Rockies Train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt tours)
- \$220 adult/child for all international vacations 10 days or more (except cruises, Canadian Rockies Train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt tours)
- \$260 adult/child for all Australia, New Zealand, South America, Africa & South Africa tours
- \$305 adult/child for all cruises & Canadian Rockies Train tours

Air inclusive cancellation waiver can only be purchased by individuals who have purchased Flex Airfare through AAA Vacations®. Air inclusive waiver is not applicable for instant purchase, non-refundable air. Instant purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% non-refundable. This air ticket is not covered by AAA Vacations® travel protection plan or waiver policies. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

CONSUMER PROTECTION PLANS AAA Vacations® through Collette Vacations is a member of the following organizations: The National Tour Association, The United States Tour Operators Association, The Alliance of Canadian Travel Associations, the Travel Industry Council of Ontario, and the Association of British Travel Agents. Some of these associations operate a consumer protection plan to cover deposits placed with any tour operator member. In the case of USTOA, the consumer protection bond is \$1 million. AAA Vacations® shares the coverage available under the USTOA \$1 Million Travelers Assistance Program with affiliates of Collette Vacations who, as an Active Member of the USTOA is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of AAA Vacations® customers in the unlikely event of Collette Vacations' bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Collette Vacations may be sufficient to provide only a partial recovery of the advance payments received by AAA Vacations®. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by email to information@ustoa.com or by visiting their website at www.USTOA.com.

AIRFARE For your convenience, we offer airfare for purchase with all vacation packages. If you purchase an air inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

TRAVELERS NEEDING SPECIAL ASSISTANCE You must report any disability requiring special attention to AAA Vacations® at the time the reservation is made. We will make reasonable efforts to accommodate the special needs of tour participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited.

It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither AAA Vacations® nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveler thinks he or she might need assistance during a trip, he or she should call AAA Vacations® to determine what assistance might reasonably be given. AAA Vacations® cannot provide special individual assistance to tour members with special needs for walking, dining or other routine activities.

BAGGAGE DISCLAIMER Although every effort is made to handle passengers' luggage as carefully as possible, AAA Vacations® is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through hotel and group carrier handling. It is recommended for your own self interest and protection that you have adequate insurance to cover these eventualities. Check with your sales agent for low cost insurance to cover these risks.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

HOLIDAY AND MUSEUM CLOSURES Museum visits and personal shopping time may be disrupted due to unforeseen circumstances or many religious, state and local holidays observed throughout the world.

TRANSFERS Book an air inclusive tour and enjoy complimentary roundtrip home to airport sedan service.* Plus, you'll also receive roundtrip airport-to-hotel transfers.**

* Not valid on group travel. Included in many U.S. cities within a 50 mile radius of more than 90 airport gateways. One transfer per room booking. Additional stops are not permitted on route. Other restrictions may apply; call for details.

**Available on first and last day of tours.

MOTORCOACH WASHROOMS Most motorcoaches used on our tours are equipped with washrooms (except safari vehicles, exotic locations). These are typically for emergency use, as we make plenty of comfort stops, allowing you the opportunity to use public restrooms and/or stretch your legs.

MAPS AND PHOTOS Maps shown on tour pages are current at the time of printing and may not reflect actual tour routing should the tour change. Photos shown on tour pages are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

EXPLANATION OF RESPONSIBILITIES AND TOUR CONDITIONS FOR AAA VACATIONS®

Any person reserving or purchasing any AAA Vacations® product accepts the condition that AAA Vacations® reserves to itself the exclusive right to change or cancel itineraries, hotels, and other tour components whenever it is deemed necessary. If this occurs, every effort will be made to offer alternate dates and/or programs.

Published times on itineraries are as accurate as possible but subject to change due to traffic, weather, mechanical and any other conditions beyond AAA Vacations® control that prevent AAA Vacations® from operating as scheduled. AAA Vacations® expressly disclaims any liability for any damages that may be incurred for any changes, cancellations or delays on any itinerary on any AAA Vacations® tour.

All rates on foreign tours are subject to fluctuations of currency and may be changed when necessary without advance notice prior to deposit.

All rates published are per person as indicated and are based on double occupancy when only one rate is shown. Reservations will be accepted subject to availability at the time of a request and will be considered confirmed only upon receipt of a minimum deposit. Child land rates are available and are valid for ages 5-12, sharing a room with two full paying adults.

AAA Vacations® does not accept liability in the case of any passenger being denied boarding by any airline carrier due to the carrier's over-booking of a flight. All cancellation charges, fees and refunds for any tour within this brochure are in effect as of the effective date as indicated below and supersede any other previously printed policies relating to these same charges.

GENERAL DISCLAIMER Neither AAA Vacations®, Member Select Vacations, LLC nor Collette Travel Service, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "AAA MCV"), own or operate any person or entity which is to or does provide goods or services for these trips. AAA MCV does not maintain control or operate the personnel, equipment, or operations of these suppliers it uses and as such AAA MCV assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of AAA MCV.

Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. AAA MCV reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if AAA MCV deem it necessary for the comfort, convenience, or safety of the tour. AAA MCV reserves the right to withdraw any tour announced. AAA MCV reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does AAA MCV accept liability for any carrier's cancellation penalty incurred by the purchase of a nonrefundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times.

Participants may be photographed for the promotional purposes of AAA Vacations®. Payment of the deposit to AAA Vacations® constitutes acceptance of these terms and conditions.

"AAA Vacations®" is a trade name utilized by Member Select Vacations, LLC, a distributor of tour operator products. Collette Travel Service, Inc. also known as Collette Vacations, is a member of Member Select Vacations, LLC, and the operator of "AAA Member Choice Vacations®" vacations products. References in this brochure to "AAA Member Choice Vacations®" as an entity should be interpreted accordingly.

ARBITRATION I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

Maps by **the-m-factory.com**

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